

Global Evaluation of quality, access to  
and use of reproductive health services  
for refugees and IDPs:  
Component 3

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## Purpose of study - component 3

- To identify factors that facilitate or hinder access to, use of, and satisfaction with reproductive health services,
- from the perspective of the beneficiaries of these services.

# Which countries?

- Columbia University survey 73 countries Africa, Asia, Latin America - 33 countries responded
- 6 excluded - recent studies (Angola, Zambia, Kenya, Thailand, Tanzania, DRC)
- 3 excluded - no significant refugee populations (Myanmar, Colombia, Philippines)
- 5 excluded - travel warnings (UNSW) (Burundi, Afghanistan, Liberia, Pakistan and Occupied Territories)
- 5 exc - repatriation or no IDPs (South Africa, Libya, Namibia, Syria, Lebanon)

# 13 countries left...

- Remaining countries - Africa (5), Middle East (2), Central America (1), South East Asia (1), South Asia (1) Central Asia (3)
- Regional balance (geographic, cultural...)
- have significant refugee and/or IDP populations,
- multiple sites
- a range of contexts and providers in each country (camp, settlement, urban)
- stable to less stable

# The lucky 4

- Uganda
- Nepal
- Yemen
- Congo, Brazzaville

# Method - participatory approach

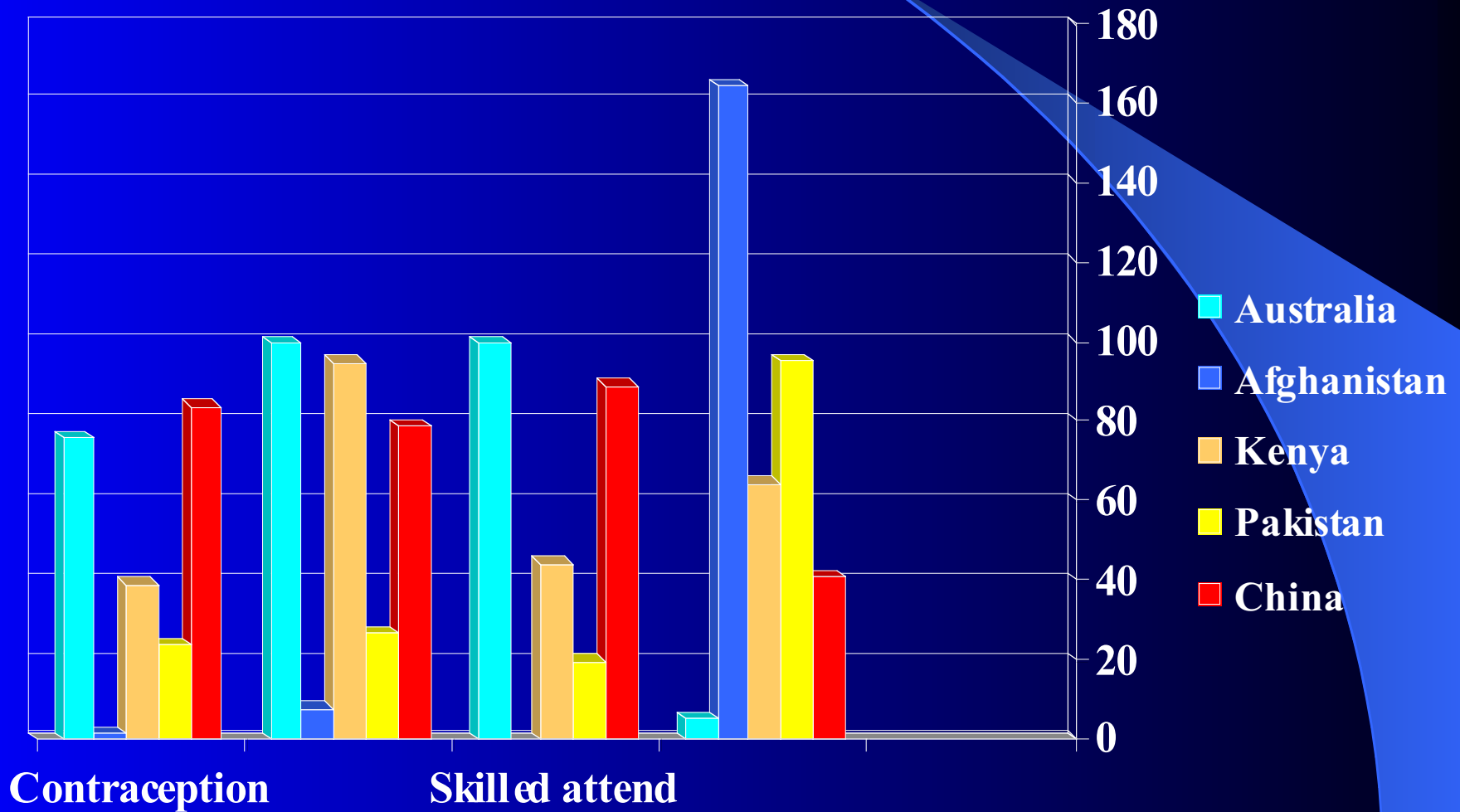
- Seek out and incorporate input from stakeholders and organisations involved in delivery of RH services.
- Input from beneficiaries of services (and who may not be?)
- At end of each field visit we hope to provide a brief feedback report to those involved.

# Data Collection

- prior to field visit - reports, conflict analysis, demographic and RH indicators etc
- interviews - field-based service providers, including clinicians, policy makers and key administrators, and representatives of women's health advocacy groups
- focus groups discussions - women, men, and young people, reproductive health service users and non-users
- observation of health facilities - processes and observable quality of service delivery, the availability of equipment, drugs and consumable supplies, and physical infrastructure.

# Selected countries and RH indicators - example

WHO website: [www.softgeneva.ch/RHR/RHR\\_charts.hta](http://www.softgeneva.ch/RHR/RHR_charts.hta)



# Tools and Guides to be used

## RHRC Needs Assessment Tools

- Health Facility Questionnaire and Checklist
- Survey for Analysis by Hand
- Survey for Analysis by Computer
- Refugee Leader Questions
- Group Discussion Questions

## UNHCR Field Guide for Assessing Refugee Perceptions of Health Care

# Your feedback and assistance...

The success of this component relies on the generosity and cooperation of site staff...

- We welcome any suggestions and advice on study design and also on specific settings
- We would like to talk with those from the countries involved during the conference