

Appendix G: Adolescent-friendly Checklist

Characteristics	Yes	No	Feasible suggestions for improvement
Health Facility Characteristics			
1. Is the facility located near a place where adolescents—both female and male—congregate? (youth center, school, market, etc.)			
2. Is the facility open during hours that are convenient for adolescents—both female and male (particularly in the evenings or on the weekend)?			
3. Are there specific clinic times or spaces set aside for adolescents?			
4. Are RH services offered for free, or at rate affordable to adolescents?			
5. Are waiting times short?			
6. If both adults and adolescents are treated in the facility, is there a separate, discreet, entrance for adolescents to ensure privacy?			
7. Do counseling and treatment rooms allow for privacy (both visual and auditory)?			
8. Is there a Code of Conduct in place for staff at the health facility?			
9. Is there a transparent, confidential mechanism for adolescents to submit complaints or feedback about SRH services at the facility?			
Provider Characteristics			
1. Have providers been trained to provide adolescent-friendly services?			
2. Have all staff members been oriented to providing confidential, adolescent-friendly services (receptionist, security guards, cleaners, etc.)?			
3. Do staff members demonstrate respect when interacting with adolescents?			
4. Do the providers ensure the clients' privacy and confidentiality?			
5. Do the providers set aside sufficient time for client-provider interaction?			
6. Are peer educators or peer counselors available?			
7. Are health providers assessed using quality standard checklists?			
Program Characteristics			
1. Do adolescents (female and male) play a role in the operation of the health facility?			
2. Are adolescents involved in monitoring the quality of SRH service provision?			
3. Can adolescents be seen in the facility without the consent of their parents or spouses?			
4. Are a wide range of RH services available (FP, STI treatment and prevention, HIV counseling and testing, ante- and post-natal care, delivery care)?			
5. Are there written guidelines for providing adolescent services?			
6. Are condoms available to both young men and young women?			
7. Are the RH educational materials, posters or other job aids on site designed to reach adolescents?			
8. Are referral mechanisms in place (for medical emergencies, for mental health and psychosocial support, etc.)?			
9. Are adolescent-specific indicators monitored on a regular basis (e.g.; number of adolescent clients, disaggregated by age and sex)?			